

# Intent in Social Tagging Sytems

## **Markus Strohmaier**

Univ. Ass. / Assistant Professor Knowledge Management Institute Graz University of Technology, Austria

e-mail: <u>markus.strohmaier@tugraz.at</u> web: <u>http://www.kmi.tugraz.at/staff/markus</u>



# Vision

**Opportunity**: Use user generated data on the web to construct the world's most comprehensive common-sense knowledge base.

History:

- CYC (1984 )
- Volunteer-based Knowledge Acquisition (2000 ) Openmind ConceptNet
- Knowledge Acquisition from the Web (2002 )
- Human Computation (2004 -) Games with a Purpose



Sc	ocial Tagging Sys	stems - Exar	mple from [	Delicious	
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# Social Tagging Systems - Example from Delicious

delicious	Home	Bookmarks 🔻 Peop	le 🔻 Tags	•	Tag	Cloud
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# **Two Mode Networks**

• Two types of nodes e.g. Users and Tags, Tags and Resources





#### **Reminder: Social Networks Examples** flickr<sup>w</sup> You aren't signed in Sign In Help OST fm the social music revolution Music Widgets Users Listen Events Download popular | recent del.icio.us / url login | register | help » del.icio.us history for http://www.devhardware.com/c/a, check.url del.icio.us 🔹 search Why and How to Flash Your BIOS common tags cloud | list http://www.devhardware.com/c/a/Hardware-Guides/Why-and-How-to-Flash-Your-BIOS/ article articles bios computer computers diagnostic this url has been saved by 106 people. e roci flash geek guide hacking hardware howto save this to your bookmarks » lifehacker pc reference software tech technology toread user notes tutorial tutorials utilities windows Aug '07 ore) Why and How to Flash Your BIOS posting history rlaw77 » first posted by farbiarz to system: unfiled This article is going to focus on the basics and explain ways to flash the BIOS. Sep '07 precautions and how to recover in case of a bad flash. edwinek by JillSw3d3 to hardware niraandel Why and How to Flash Your BIOS (Page 1 of 4) Flashing the BIOS is one of the by gtss to bios boost post speed software flash pc most feared topics related to computers. Yes, people should be very cautious hardware computer because it can be dangerous. This article is going to focus on the basics and by sqill292 to bios flash computer hardware explain ways to flash oblonski by Curioso44 to boot by catfish182 to system: unfiled M by anurag\_bhd to howto flash bios 6 by pramodc84 to bios hardware guide



# Representing Two-Mode Networks As Two Mode Sociomatrices [Wasserman Faust 1994]





	Allison	Drew	Eliot	Keith	Ross	Sarah	Party 1	Party 2	Party 3
Allison	-	0	0	0	0	0	1	0	1
Drew	0	-	0	0	0	0	0	1	0
Eliot	0	0	-	0	0	0	0	1	1
Keith	0	0	0		0	0	0	0	1
Ross	0	0	0	0	-	0	1	1	1
Sarah	0	0	0	0	0		1	1	õ
Party 1	1	0	0	0	1	1	•	0	0
Party 2	0	1	1	0	1	1	0		0
Party 3	1	0	1	1	1	0	0	0	-

Fig. 8.3. Sociomatrix for the bipartite graph of six children and three parties

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# Two Mode Networks and One Mode Networks

- **Folding** is the process of transforming two mode networks into one mode networks
  - Also referred to as: T, ⊥ projections [Latapy et al 2006]
- Each two mode network can be folded into 2 one mode networks





# Transforming Two Mode Networks into One Mode Networks [Wasserman Faust 1994]

•Two one mode (or co-affiliation) networks (folded from the children/party affiliation network)



C...Children

P...Party



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# Transforming Two Mode Networks into One Mode Networks [Wasserman Faust 1994]

\*

'Falksches Schema'					
		-1	0		
	*/+	2	-3		
2	3	4	-9		
1	-7	-15	21		
-2	5	12	-15		

 $\mathbf{M}_{\mathbf{P}} = \mathbf{M}_{\mathbf{PC}} * \mathbf{M}_{\mathbf{PC}}$ 

C...Children

P...Party

	Allison	Drew	Eliot	Keith	Ross	Sarah
Party 1	1	0	0	0	1	1
Party 2	0	1	1	0	1	1
Party 3	1	0	1	1	1	0

	Party 1	Party 2	Party 3
Party 1	3	2	2
Party 2	2	4	2
Party 3	2	2	4

	Party 1	Party 2	Party 3
Allison	1	0	1
Drew	0	1	0
Eliot	0	1	1
Keith	0	0	1
Ross	1	1	1
Sarah	1	1	0



Output: Weighted regular graph

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# Transforming Two Mode Networks into One Mode Networks

[Wasserman Faust 1994]







# Types of Folksonom

[Thomas Vander Wal http://www.personalinfocloud.com/20

## Narrow folksonomies

- tagging objects that are **not easily searchable** or have no other means of using text to describe or find the object
- done by one or a few people providing tags that the person uses to get back to that information.
- The tags, unlike in the broad folksonomy, are singular in nature
- tags are directly associated with the object.
- Example: Flickr





# Types of Folksonomies

[Thomas Vander Wal http://www.personalinfocloud.com/2005/02/explaining\_and\_.html]

## Broad folksonomies

- many people tagging the same object and
- every person can tag the object with their own tags in their own vocabulary
- Example: Social bookmarking
- The broad folksonomy provides a means to see trends in how a broad range of people are tagging one object.
- power law curves and long-tail are relevant phenomena

first posted by BlogNavigator





The Top 20 Ways to Come Up With Amazing Ideas save this

creativity ideas productivity writing lifehacks tags

Del.icio.us

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# Types of Folksonomies

[Thomas Vander Wal http://www.personalinfocloud.com/2005/02/explaining\_and\_.html]



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# Tagging

- Metadata at large, finally!
  - User generated data at large scale
- Not standardized, because no meta-meta information
  - Does "BernersLee" refer to *DC creator* or *DC subject* [Dublin Core]?
- useful, because intrinsically motivated
  - Useful to somebody: users tag for a reason
- Q: What are the motivations and intentions of users when tagging resources?



# Agenda

### Structure of this presentation:

 Relating Content (of Resources) and Intent (of Users) via Tagging

2. Detecting User Motivation in Tagging Systems



# A Simple Model of Folksonomies

### But:

### Variability in the set of Users U

 at least four user roles including 1) resource author, 2) resource collector 3) indexer or tagger and 4) searcher [Voss 2007].

### Variability in the set of Tags T

For example, types of tags include: 1) Identifying what a resource is about 2) Identifying what it is 3) Identifying who owns it 4) Refining categories 5) Identifying qualities or characteristics 6) Self reference 7) Task organizing [Golder und Hubermann 2005]

### Variability in the set of Objects O

 Different "Objects of sociality": movies (youtube), URLs (delicious), photos (flickr), music (last.fm), etc..





# Motivating Example: Content vs. Intent

#### Intent

# (What goals it aims at / helps to achieve)

- find a physician
- organize a high-school reunion
- contact an old friend
- organize a marketing campaign
- find others who share the same family name
- find my way to an address

• ...

FIND A BUSI	NESS FIND	A PERSON	MAPS & DIREC	TIONS MOBIL	LE & MORE N	IY YELLOWPAGES.COM	_		OVERTISE WITH
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### Content

#### (What it is)

T	ags	delicious
•	Top 10 Tags	
	directory	158
	yellowpages	130
	reference	118
	phone	112
	search	109
	telephone	74
	business	64
	directories	47
	yellow	38
	pages	33

What factors influence the type of tags being used?

Websites, Blogs, Images, Web Services, ...

### Terminological and contextual mismatch: While search queries tend to express user *intent*, tags tend to express aspects of *content*

(94% According to one of today's talks)

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# CIKM'08 Papers ...

### on Search Intent

- Understanding the Relationship between Searchers' Queries and Information Goals, D. Downey, D. Liebling, S. Dumais
- Matching Task Profiles and User Needs in Personalized Web Search, J. Luxenburger, S. Elbassuoni, G. Weikum
- Beyond the Session Timeout: Automatic Hierarchical Segmentation of Search Topics in Query Logs, R. Jones, K. Klinkner
- Keynote B. Croft "Long Queries / Intent statements"

### on Tagging Content

- Can All Tags Be Used for Search?, K. Bischoff, C. Firan, W. Nejdl, R. Paiu
- Social Tags: Meanings and Suggestions, F. Suchanek, M. Vojnovic, D. Gunawardena
- Tag-Based Filtering for Personalized Bookmark Recommendations, P. K. Vatturi, W. Geyer, C. Dugan, M. Muller, B. Brownholtz [Poster]
- + related work in WWW, Hypertext, etc (see paper)

**Observation**: terms used to craft search queries are usually **different** from the terms that are used to tag resources in social media [Heyman 2008]





# **Exploratory Research Questions**

- 1. Feasibility: Would users assign meaningful purpose tags?
- 2. Accuracy: Do purpose tags accurately reflect plausible purposes of resources?
- 3. **Utility**: Can purpose tagging improve search in social software?
- 4. **Coverage**: Can purpose tags expand the vocabulary of existing tags?
- 5. **Meaning**: Are purpose tag graphs meaningful?



# An Intentional Social Bookmarking Prototype

		The page at http://www.deezer.com says:
$F \subseteq U \times I_p \times O$		This Page helped me to
	Username:	Goal-based S
	Password:	3800
	<u>Register</u> Login	
	Public Goals	The Goal-Cloud
	public search All	The Goal-Cloud
$(\mathbf{O})$	Management news	Contraction in the second s
	and cafés in Graz.	
	Graz	To Join the community: Please Register by using the sidebar
	buy a car buy a train ticket online	This community provides 147 LIPL is for 08 goals
	🖳 cycling in graz 🛄 develop a drupal modul	This community provides 147 OKE s for 98 goals
	do java performance evaluations	[avoid the Euro 2008 in Graz] [find
	<pre>evaluate webgraph figure out the weather</pre>	running sushi restaurants in graz] [second hand gewand
$F \subset U_a \times T_n \times O_w$	find a cinema timetable find a deptist in Graz	kaufen] [get educated in graz] [learn about four [find running sushi
	find a flight from graz	elements festival [learn about graz] [find english movies to watch restaurants in graz] [find ]
$(U_n) \longrightarrow (T_n)$	find a good restaurant in	movie in Graz] [buy a car] [cycling in graz] [find sights in graz] [learn about
	find a pharmacy in graz	public viewing places in Graz] [swimming in graz] [find out dates for
	find a photo of the murinsel	[find events about Graz] [find a pharmacy in graz] about the schlossberg] [find
	find a relevant medical	[watch the Euro 2008 in Graz] [find   location of Royal English
	News Ticker Resources	asian food in graz] [get graz news] [wo und
( <b>O</b> <sub>w</sub> )	Church Technologian	wie ein kind taufen lassen] [find events in Graz]
	<ul> <li><u>Short introduction</u></li> <li><u>Take part in our Case-Study</u></li> </ul>	Haselsherger Andreas: Ruggenthaler Christoph: Univ. Ass. Strohmaier Markus @ kmi tugraz at
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Intentional Social Bookmarking		with students Andross Hassleborger and Christoph Buggentheler
cconsumer		with students Andreas haseisberger and Christoph Ruggenthaler
wwebsites		
Markus Strobmaior		2000
		2003

### Purpose Tagging



# **Data Collection**

- **Duration**: 2 weeks
- **Population**: Computer graduate students and employees of a research organization
- **Task**: Bookmark resources related to "Graz"

	URIs	Tags	Users
Dataset A (Purpose Tagging)	123	75	19
Dataset B (del.icio.us)	36	849	2801

Table 1 Characteristics of Dataset A and B



1. Would Users Assign Purpose Tags?



2. Do Purpose Tags Accurately Reflect Plausible Purposes of Resources?





## 3. Can Purpose Tagging Improve Search in Social Software?

[find a place located in Graz] [find asian food in graz] [learn about graz] [get educated in graz] [avoid the Euro 2008 in Graz] [find a pharmacy in graz] [cycling in graz] [find public viewing places in Graz] [get latest Knowledge Management news] [find english movies to watch in graz] [swimming in graz] [second hand gewand kaufen] [Watch the Euro 2008 in Graz] [find events in Graz] [buy a car] [Watch a movie in Graz] [find running sushi restaurants in graz] [find events about Graz] [learn about four elements festival] [get graz news]

Figure 5 Purpose Tag Cloud Generated from Dataset A

Tag Cloud: Popular .net 2008 3d advertising ajax and animation api apple archited blogging blogs book books browser business car cms code converter cooking cool CSS culture data database **design** download downloads drupal ebooks economics education e fashion fic film finance firefox flash flex flickr food forum free geek google government graphics green guide hardware health

humor icons illustration images imported information inspiration delicious



# 3. Can Purpose Tagging Improve Search in Social Software?

### Four users / four search tasks each:

- "find an overview of restaurants in Graz"
- "get a weather forecast for Graz"
- "find information about local events in Graz"
- "find information about movie showtimes in Graz"

### **Observations** (Audio/Screen casts):

- Purpose tags used to narrow search / disambiguate
- Users "felt guided"
- Purpose tags "felt natural" to accomplish search goals
- easier to assess relevance
- One user felt a particular purpose tag was misleading
- Overspecified queries in delicious search

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4. Can Purpose Tags Expand the Vocabulary of Existing Tags?



new terms	overlap terms
$A \setminus B$	$A \cap B$
(pharmacy, to, via, location, buy) for, street, timetable, euro, where, asian, of, medical, more, results, facts, ticket, located, on, place, educated, transport., get, how, watch, offers learn, practitioner, map., climb specific, about, insight use, from, running swimming figure, dates, detailed, tourists., relevant, restaurants, find graz., airport., cityskating, b, news, a,	car, 2008, knowledge, technology, cycling, events, visit, online, em2008, friends, transport, sushi, weather, train, conference, attention, metadata, information, university, movie,
at, into, the, learnpartner, in, know,	graz, tu, cinema,
dentist flight, new, schedule, overview,	program, food,
what, arriva), public, first, out	management

Table 2  $A \setminus B$  and  $A \bigcap B$ 

~72% of the vocabulary of purpose tags was novel (created by 19 purpose tagging users vs. 2801 users of delicious)

Example: "find a girlfriend" for german version of facebook.com



## 5. Are Purpose Tag Graphs Meaningful?





# 5. Are Purpose Tag Graphs Meaningful?

Partially Ordered Sets over a Bi-Partite Graph



# Applications



# **Relating Content Tags and Intent Tags**

#### AOL Search Query Log based Intent Prediction





# Conclusions

- More types of tags than currently studied
- Task-aware relevance
- Search result justification, Search intent estimation

Outlook:

- Large scale controlled experiment (~ 4.000 active users)
  - Modifying the tagging process in a social bookmarking system for scientists ( **BibSonomy** )
  - User acceptance
  - Comparison of traditional tags vs. purpose tags
- Delicious study
  - Existence and nature of purpose tags in an existing bookmarking system

# **Detecting User Motivation of Tagging**



# Why do tagging systems work?

This was topic of a panel at CHI 2006, following conclusions were drawn:

- Tagging has a benefit for the user
  - Similar to bookmarking, integrated apps
  - Benefit of accessibility from everywhere in the internet
- Tagging allows social interaction
  - Connecting a user to a community trough tags
  - People can subscribe your stream



# **Benefits of Tagging**

## Tags are useful for retrieval

- Synonyms and typos vanish in the mass of tags
- Communities can retrieve "their" stuff (e.g. by special tag)

## Tagging Systems have a low participation barrier

- Apps are easy to use, intuitive, responsive
- Free text is used to do the tagging
- Requires no previous considerations & training



# Categorization vs. Description

# • Categorization:

- Users who are motivated by Categorization engage in tagging because they want to construct and maintain a navigational aid to the resources (URLs, photos, etc) being tagged.
- Resources are assigned to tags whenever they share some common characteristic important to the mental model of the user (e.g. 'family photos', 'trip to Vienna' or 'favorite list of URLs').

# • Description:

- Users who are motivated by Description engage in tagging because they want to accurately and precisely describe the resources being tagged.
- Because the tags assigned are very close to the content of the resources, they can act as suitable facilitators for description and *searching*.



# **Detecting User Motivation**

## **Potential Metrics:**

- Tag Vocabulary size
- Tag Entropy
- Percentage of Tag Orphans
- Tag Overlap

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2009



# Preliminary Results: Vocabulary Size





# Preliminary Results: Vocabulary Size





# Preliminary Results: Tag Entropy



2009



# Categorization vs. Description

# • Implications and Relevance:

- *Tag Recommender Systems:* 
  - Assuming that a user is a "Categorizer", he will more likely reject tags that are recommended from a larger user population because he is primarily interested in constructing and maintaing "her" individual tag vocabulary.
- Search:
  - Tags produced by "Describers" are more likely to be helpful for search and retrieval because they focus on the content of resources, where tags produced by "Categorizers" focus on their mental model. Tags by categorizers thus are more *subjective*, whereas tags by describers are more *objective*.
- Knowledge Acquisition:
  - A tagging system primarily populated by categorizers is likely to give rise to a completely different set of possible folksonomies than tagging systems primarily populated by describers.



# Thank you!

# Any questions?