

# „Multimedia Information Systems“ at Klagenfurt University

## Guest Lecture „Social Network Analysis“

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web: <http://www.kmi.tugraz.at/staff/markus>

# About me

## Education:

- 2002 - 2004
  - PhD. in Knowledge Management, Faculty of Computer Science, TU Graz
- 1997 - 2002
  - M.Sc., Telematik, TU Graz

## Background:

- July 2007 - present
  - Ass. Prof. (Univ.Ass.), TU Graz, Austria
- 2006 - 2007
  - 15 months Post-Doc, University of Toronto, Canada
- 2002 - 2006
  - Researcher, Know-Center, Austria

# Overview

## Agenda:

A selection of concepts from Social Network Analysis

- Sociometry, adjacency lists and matrices
- One mode, two mode and affiliation networks
- KNC Plots
- Prominence and Prestige
- Excerpts from Current Research „Social Web“

# The Erdős Number

Who was Paul Erdős?

<http://www.oakland.edu/enp/>

A famous Hungarian Mathematician, 1913-1996

Erdős posed and solved problems in number theory and other areas and founded the field of discrete mathematics.

- 511 co-authors (Erdős number 1)
- ~ 1500 Publications

# The Erdős Number

The Erdős Number:

Through how many research collaboration links is an arbitrary scientist connected to Paul Erdős?

What is a research collaboration link?

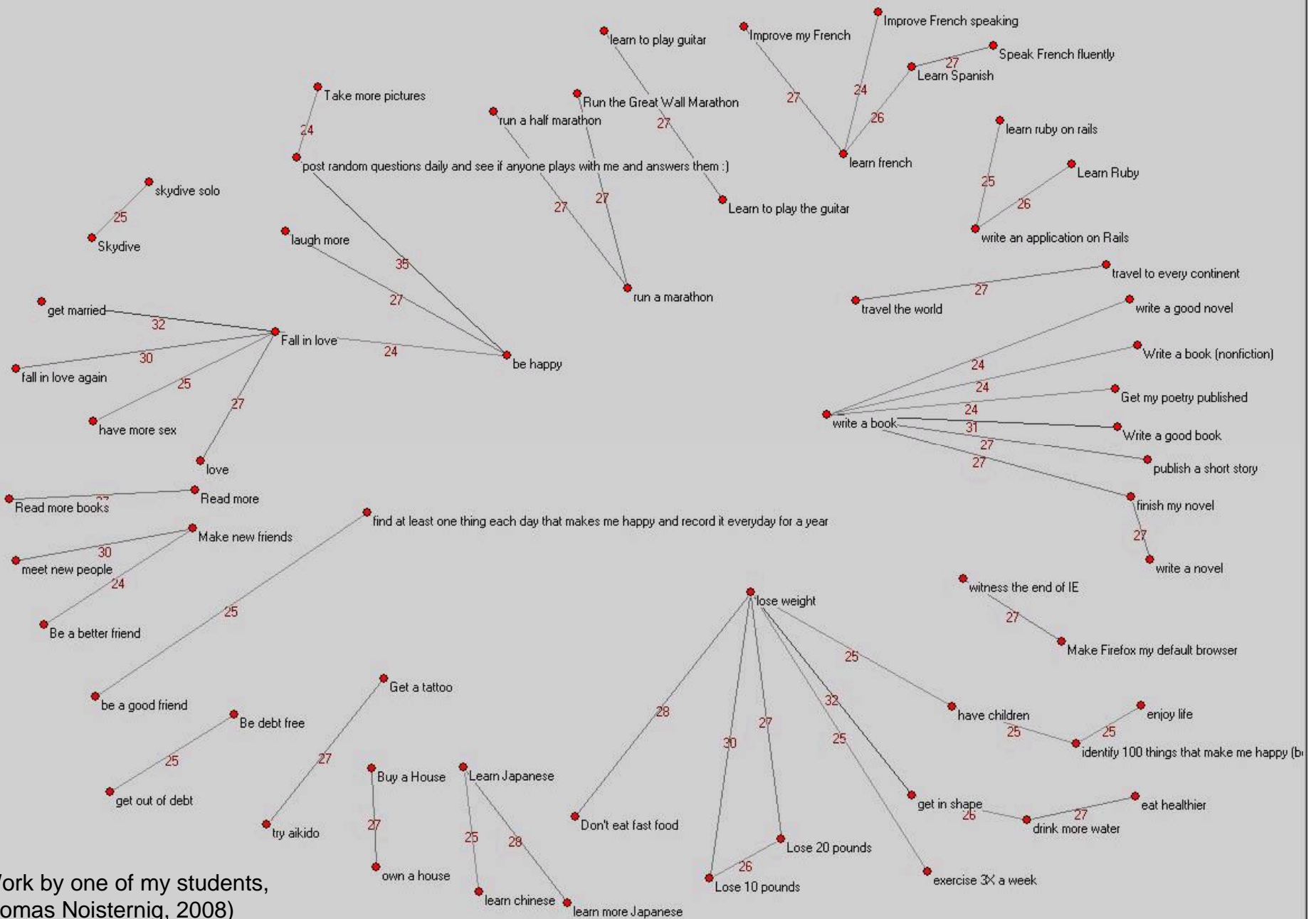
Per definition: Co-authorship on a scientific paper ->  
Convenient: Amenable to computational analysis

What is my Erdős Number?

→ 5

me -> S. Easterbrook -> A. Finkelstein -> D. Gabbay ->  
S. Shelah -> P. Erdős





(Work by one of my students, Thomas Noisternig, 2008)


# 43things.com

- Users
- Listing and
- Tagging goals

- A tripartite graph
- User-Tag-Goal

The screenshot shows the 43things.com interface for the goal "start running again". At the top, there's a navigation bar with "Home", "Zeitgeist", "Your 0 Things", "Log Out", and a search box. The main content area features a green banner with the goal name and a "352 people want to do this..." notification. Below this, a grid of user avatars and names is displayed, each with a link to their entries. To the right, there are sections for "Popular Tags" (including cardio, determination, exercise, fitness, health, improvement, life, personal, run, running), "Your Tags" (currently empty), and "Sponsored Links" (for running shoes and singles). At the bottom, there's a section for "People doing this are also doing these things:" with links to "learn spanish (again!)", "Meet everyone in my FOAF", and "Shrink Texas.". The "Entries" section shows a recent entry by "Started yesterday" with a photo of a person running and the text: "I ran yesterday. Just a half hour on the treadmill, but still. Felt really good. I'll run again today. Yea!".

## Sociometry as a precursor of (social) network analysis [Wasserman Faust 1994]

- Jacob L. Moreno, 1889 - 1974
  - Psychiatrist,
- 
- born in Bukarest, grew up in Vienna, lived in the US
  - Worked for Austrian Government
  - Driving research motivation (in the 1930's and 1940's):
    - Exploring the advantages of picturing interpersonal interactions using sociograms, for sets with many actors



## Sociometry

[Wassermann and Faust 1994]

- Sociometry is the study of positive and negative relations, such as liking/disliking and friends/enemies among a set of people. *Can you give an example of web formats that capture such relationships?*

FOAF: Friend of a Friend, <http://www.foaf-project.org/>

XFN: **X**HTML **F**riends **N**etwork, <http://gmpg.org/xfn/>

- A social network data set consisting of people and measured affective relations between people is often referred to as a sociometric dataset.
- Relational data is often presented in two-way matrices termed sociomatrices.

# Sociometry

[Wassermann and Faust 1994]

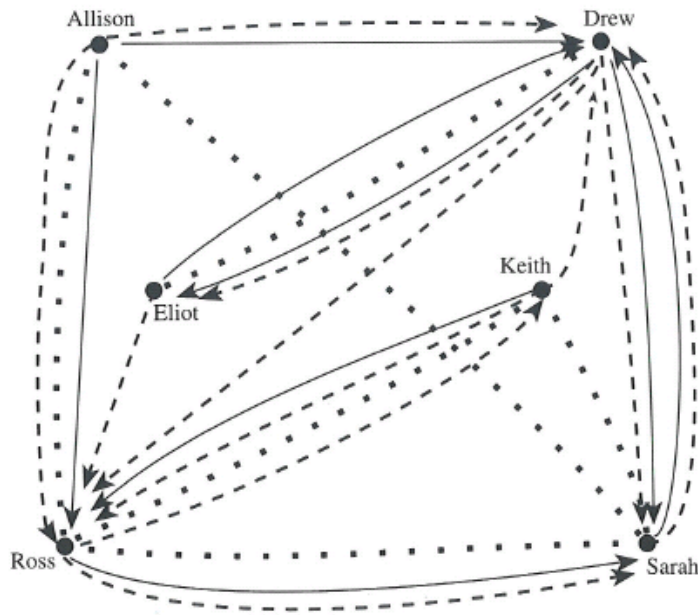


Fig. 3.2. The six actors and the three sets of directed lines — a multivariate directed graph

Images Wasserman/Faust page 76 & 82

Table 3.1. Sociomatrices for the six actors and three relations of Figure 3.2

<i>Friendship at Beginning of Year</i>						
	Allison	Drew	Eliot	Keith	Ross	Sarah
Allison	-	1	0	0	1	0
Drew	0	-	1	0	0	1
Eliot	0	1	-	0	0	0
Keith	0	0	0	-	1	0
Ross	0	0	0	0	-	1
Sarah	0	1	0	0	0	-

Solid lines

<i>Friendship at End of Year</i>						
	Allison	Drew	Eliot	Keith	Ross	Sarah
Allison	-	1	0	0	1	0
Drew	0	-	1	0	1	1
Eliot	0	0	-	0	1	0
Keith	0	1	0	-	1	0
Ross	0	0	0	1	-	1
Sarah	0	1	0	0	0	-

dashed lines

<i>Lives Near</i>						
	Allison	Drew	Eliot	Keith	Ross	Sarah
Allison	-	0	0	0	1	1
Drew	0	-	1	0	0	0
Eliot	0	1	-	0	0	0
Keith	0	0	0	-	1	1
Ross	1	0	0	1	-	1
Sarah	1	0	0	1	1	-

dotted lines

# How can we represent (social) networks?

We will discuss three basic forms:

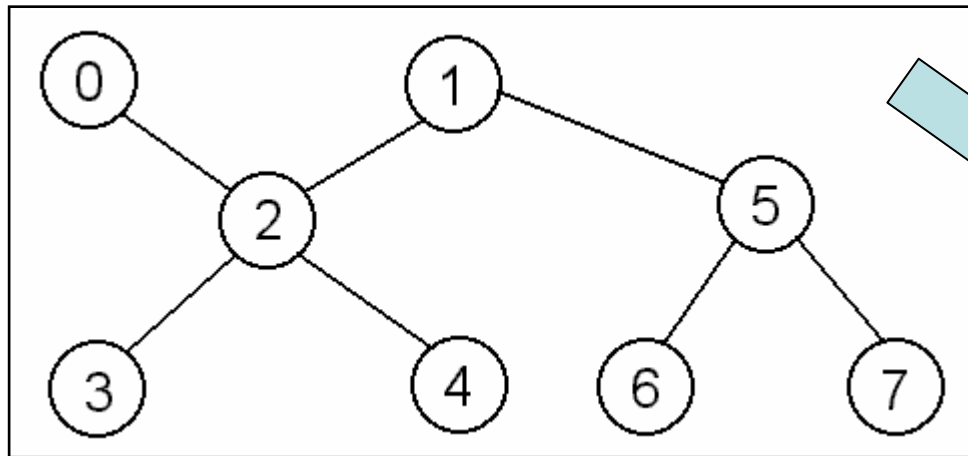
- Adjacency lists
- Adjacency matrices
- Incident matrices

# Adjacency Matrix (or Sociomatrix)

- Complete description of a graph
- The matrix is symmetric for nondirectional graphs
- A row and a column for each node
- Of size  $m \times n$  ( $m$  rows and  $n$  columns)

# Adjacency matrices

taken from <http://courseweb.sp.cs.cmu.edu/~cs111/applications/ln/lecture18.html>

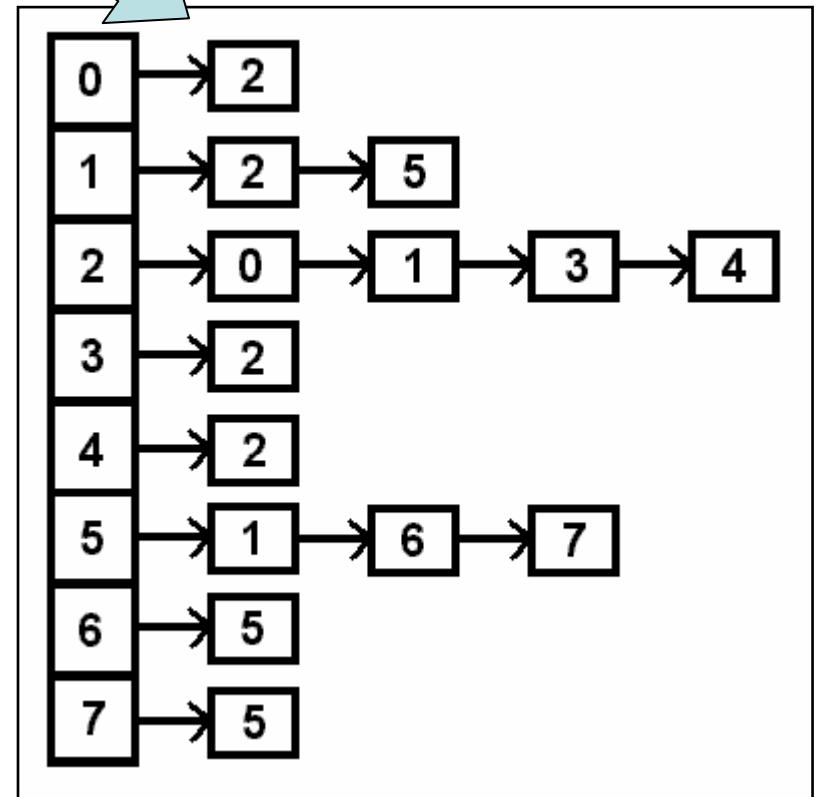
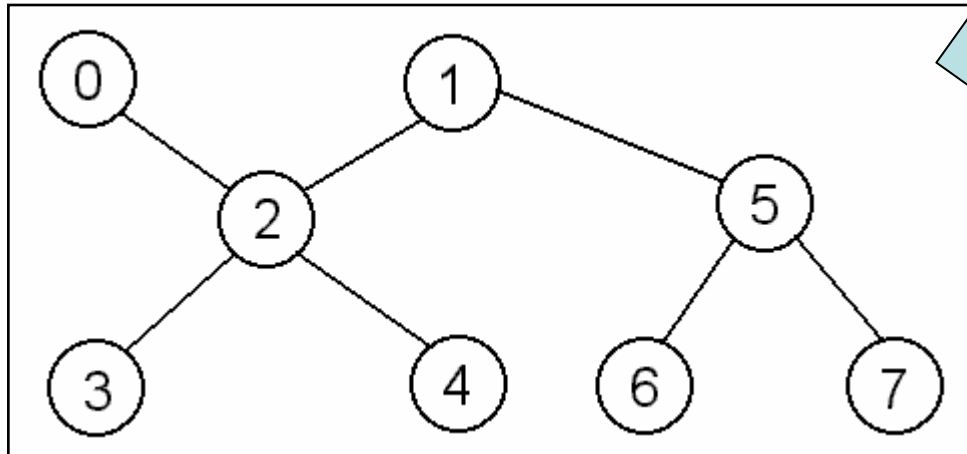


*Adjacency matrix or sociomatrix*

	0	1	2	3	4	5	6	7
0	0	-	0	-	-	-	-	-
1	-	0	0	-	-	0	-	-
2	0	0	0	0	0	-	-	-
3	-	-	0	0	-	-	-	-
4	-	-	0	-	0	-	-	-
5	-	0	-	-	-	0	0	0
6	-	-	-	-	-	0	0	-
7	-	-	-	-	-	0	-	0

# Adjacency lists

taken from <http://courseweb.sp.cs.cmu.edu/~cs111/applications/ln/lecture18.html>



# Incidence Matrix

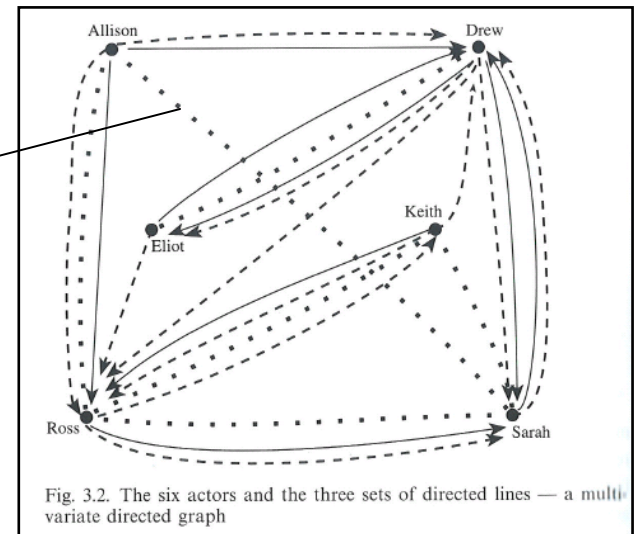
- (Another) complete description of a graph
- Nodes indexing the rows, lines indexing the columns
- $g$  nodes and  $L$  lines, the matrix  $I$  is of size  $g \times L$
- A „1“ indicates that a node  $n_i$  is incident with line  $l_j$
- Each column has exactly two 1's in it

Table 4.3. Example of an incidence matrix: "lives near" relation for six children

[Dotted line]

	I					
	$l_1$	$l_2$	$l_3$	$l_4$	$l_5$	$l_6$
$n_1$	1	1	0	0	0	0
$n_2$	0	0	1	0	0	0
$n_3$	0	0	1	0	0	0
$n_4$	0	0	0	1	1	0
$n_5$	1	0	0	1	0	1
$n_6$	0	1	0	0	1	1

[Wasserman Faust 1994]



# Fundamental Concepts in SNA

[Wassermann and Faust 1994]

- Actor
  - Social entities
  - Def: Discrete individual, corporate or collective social units
  - Examples: people, departments, agencies
- Relational Tie
  - Social ties
  - Examples: Evaluation of one person by another, transfer of resources, association, behavioral interaction, formal relations, biological relationships
- Dyad
  - Emphasizes on a tie between two actors
  - Def: A dyad consists of two actors and a tie between them
  - An inherent property between two actors (not pertaining to a single one)
  - Analysis focuses on dyadic properties
  - Example: Reciprocity, trust

*Which networks would not qualify as social networks?*

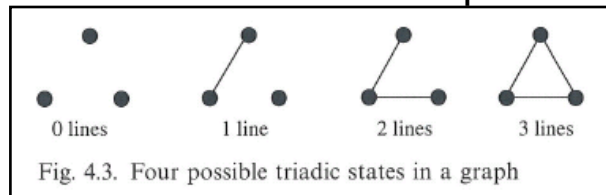
*Which relations would not qualify as social relations?*



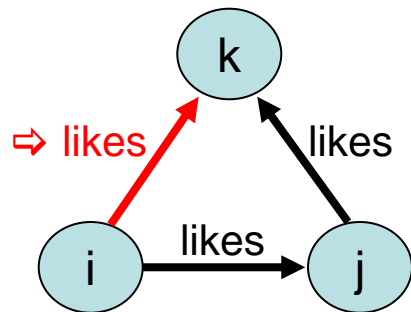
# Fundamental Concepts in SNA

[Wassermann and Faust 1994]

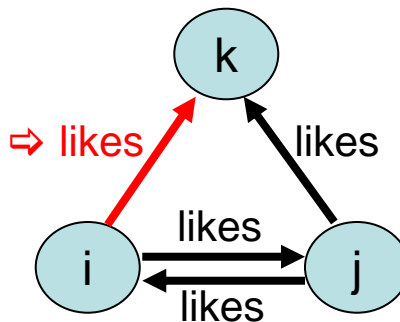
- **Triad**
  - Def: A subgroup of three actors and the possible ties among them



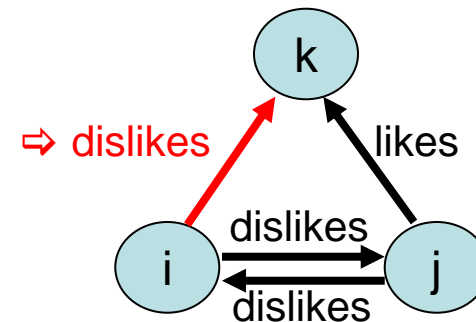
- **Transitivity**
  - If actor i „likes“ j, and j „likes“ k, then i also „likes“ k
- **Balance**
  - If actor i and j like each other, they should be similar in their evaluation of some k
  - If actor i and j dislike each other, they should evaluate k differently



Example 1: Transitivity



Example 2: Balance



Example 3: Balance

# Fundamental Concepts in SNA

[Wassermann and Faust 1994]

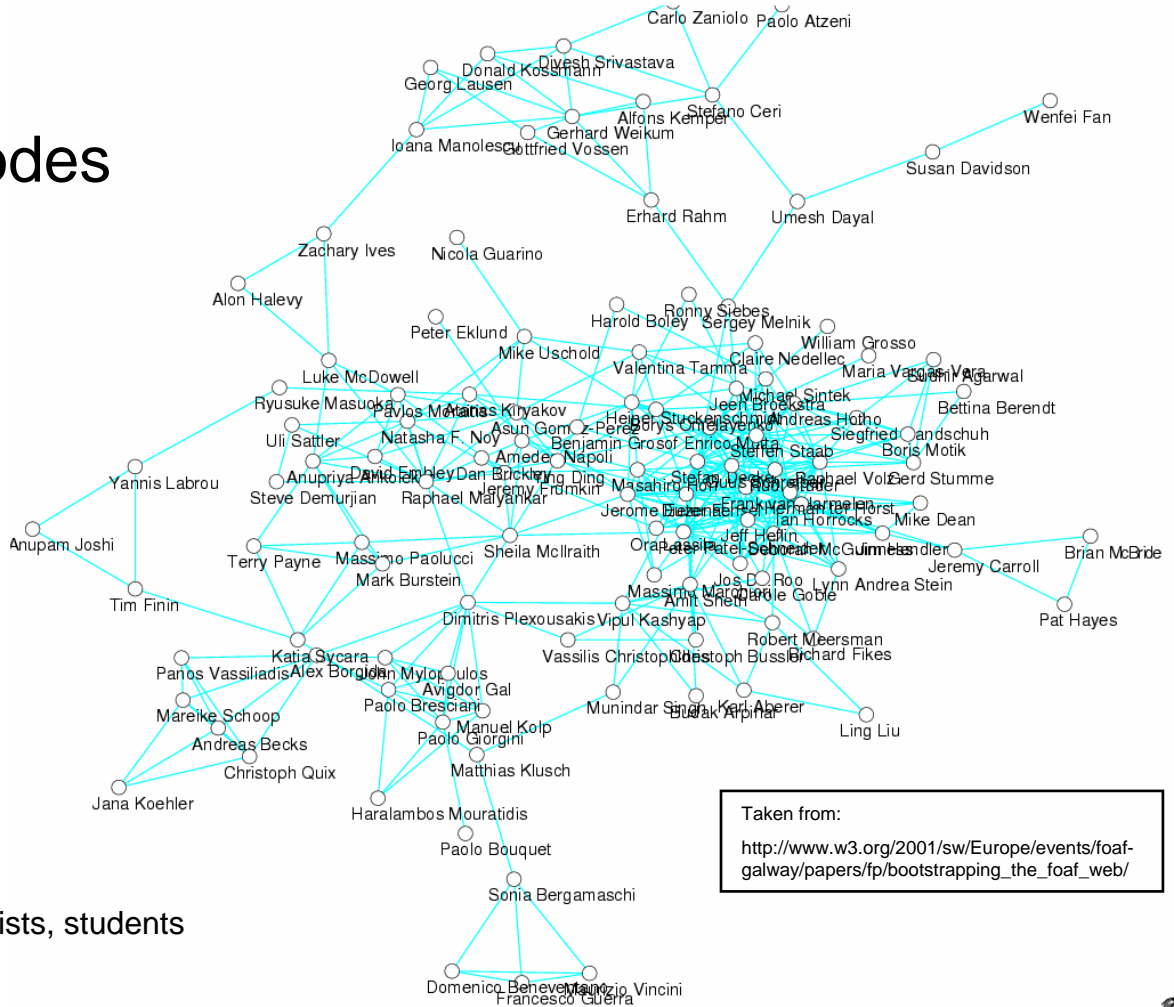
- **Social Network**
  - Definition: Consists of a finite set or sets of actors and the relation or relations defined on them
  - Focus on relational information, rather than attributes of actors

## One and Two Mode Networks

- The **mode** of a network is the **number of sets of entities** on which structural variables are measured
- The **number of modes** refers to the **number of distinct kinds** of social entities in a network
- One-mode networks study just a **single set of actors**
- Two mode networks focus on **two sets of actors**, or on **one set of actors** and **one set of events**

# One Mode Networks

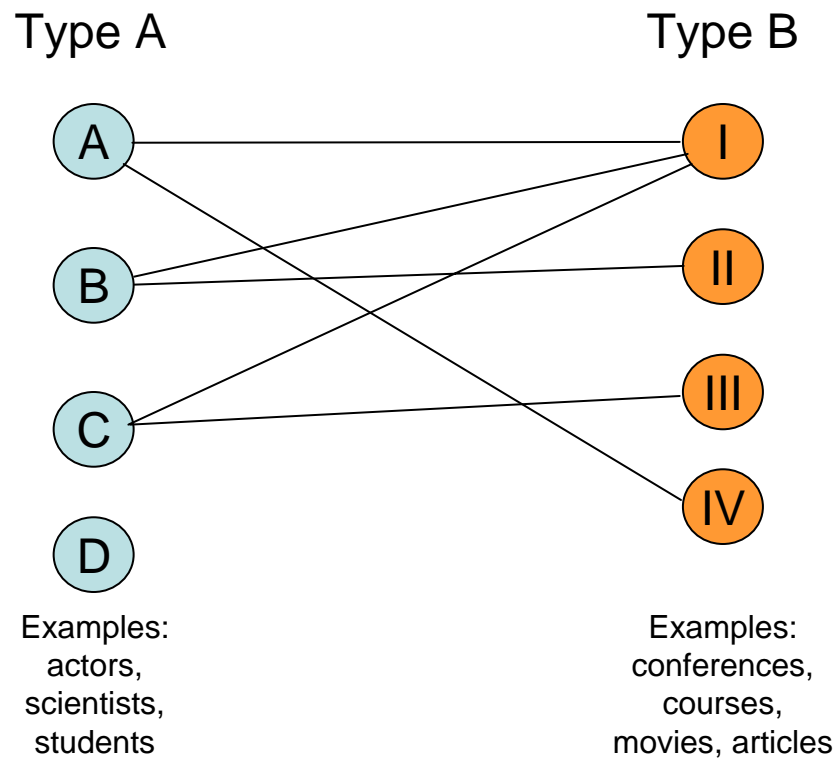
- Example: One type of nodes (Person)



Other examples: actors, scientists, students

# Two Mode Networks

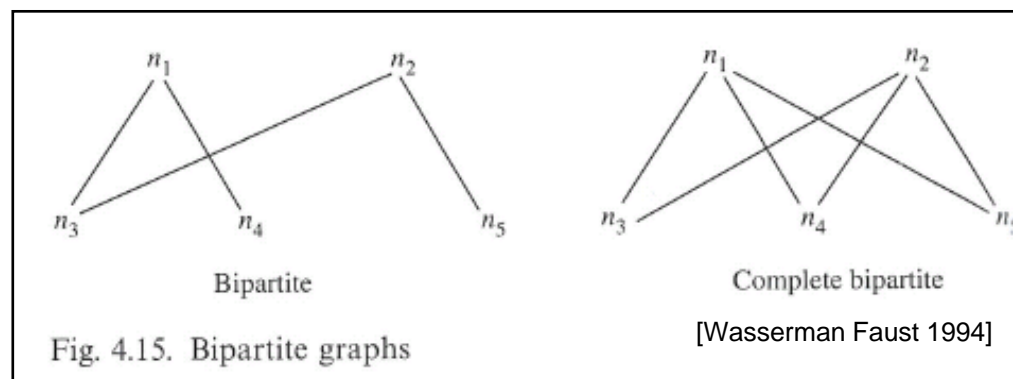
- Example:
- Two types of nodes



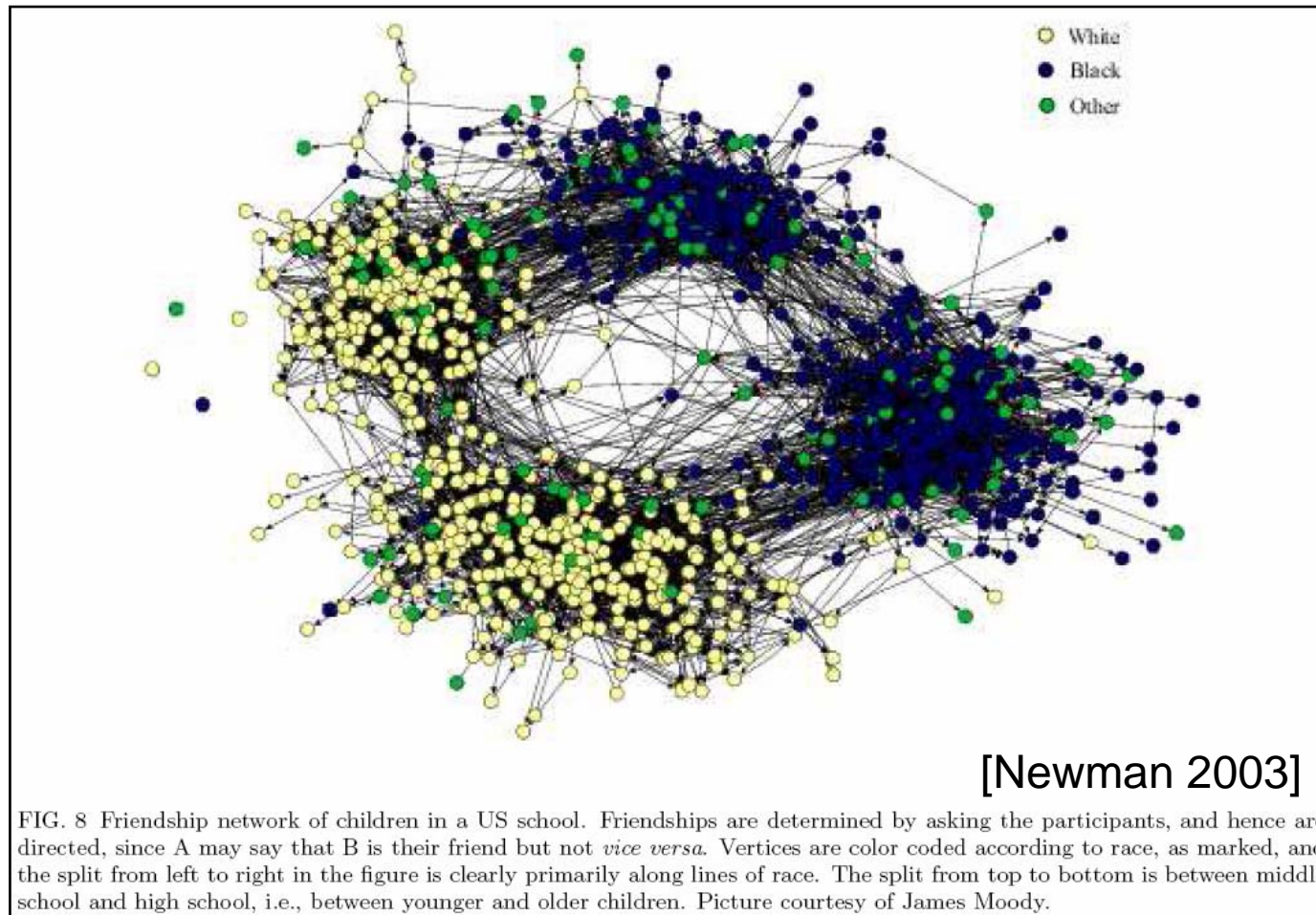
Can you give examples of two mode networks?

# Affiliation Networks

- Affiliation networks are two-mode networks
  - Nodes of one type „affiliate“ with nodes of the other type (only!)
- Affiliation networks consist of subsets of actors, rather than simply pairs of actors
- Connections among members of one of the modes are based on linkages established through the second
- Affiliation networks allow to study the dual perspectives of the actors and the events



## Is this an Affiliation Network? Why/Why not?

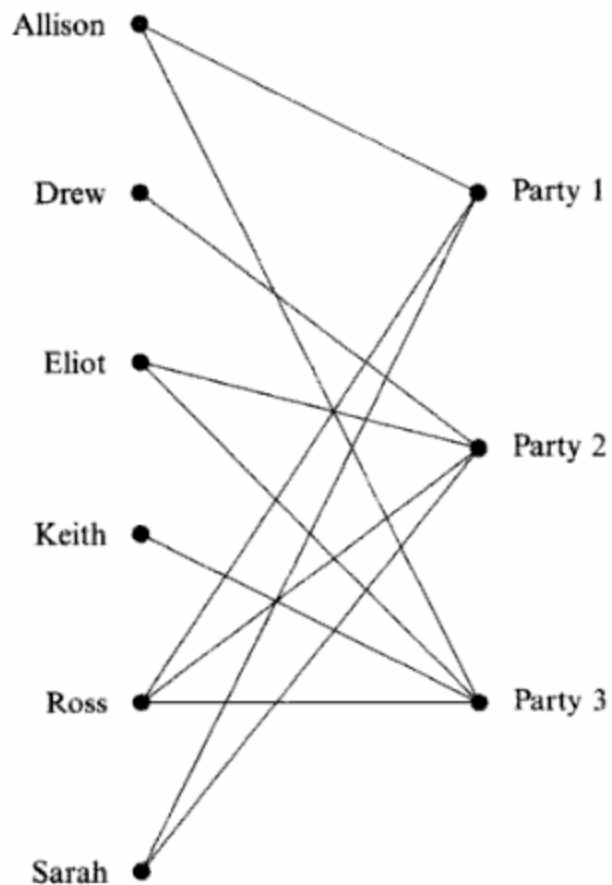


## Examples of Affiliation Networks on the Web

- Facebook.com users and groups/networks
- XING.com users and groups
- Del.icio.us users and URLs
- Bibsonomy.org users and literature
- Netflix customers and movies
- Amazon customers and books
- Scientific network of authors and articles
- etc



# Representing Affiliation Networks As Two Mode Sociomatrices

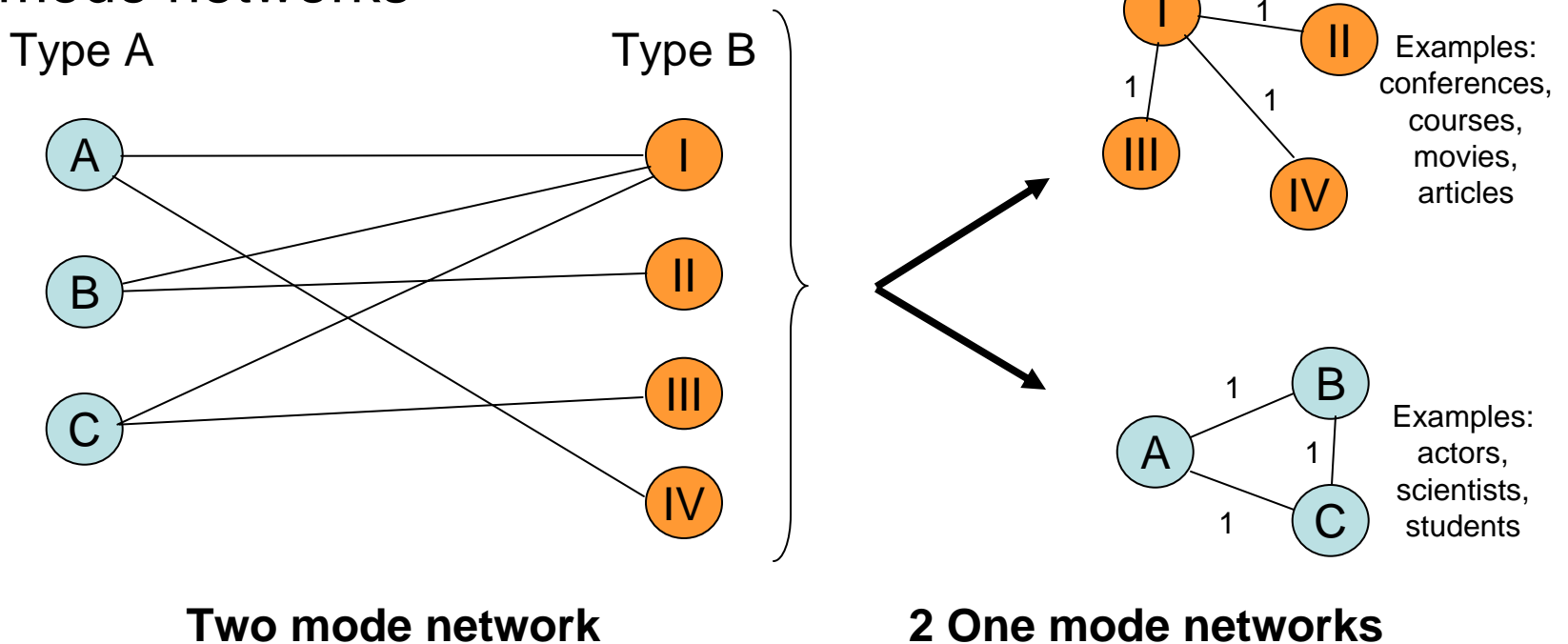


	Allison	Drew	Eliot	Keith	Ross	Sarah	Party 1	Party 2	Party 3
Allison	-	0	0	0	0	0	1	0	1
Drew	0	-	0	0	0	0	0	1	0
Eliot	0	0	-	0	0	0	0	1	1
Keith	0	0	0	-	0	0	0	0	1
Ross	0	0	0	0	-	0	1	1	1
Sarah	0	0	0	0	0	-	1	1	0
Party 1	1	0	0	0	1	1	-	0	0
Party 2	0	1	1	0	1	1	0	-	0
Party 3	1	0	1	1	1	0	0	0	-

Fig. 8.3. Sociomatrix for the bipartite graph of six children and three parties

# Two Mode Networks and One Mode Networks

- **Folding** is the process of transforming two mode networks into one mode networks
- Each two mode network can be folded into 2 one mode networks



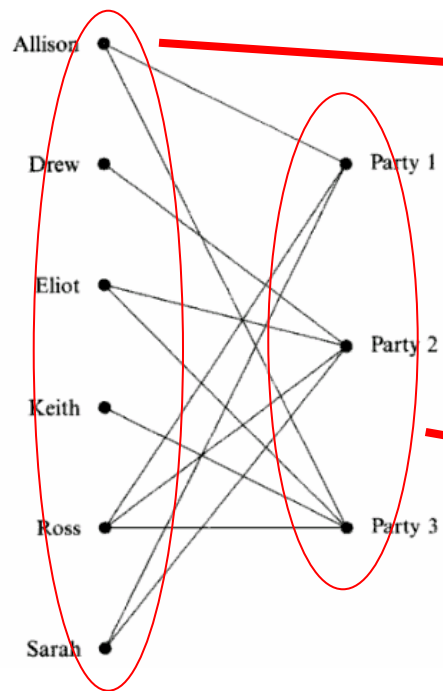
# Transforming Two Mode Networks into One Mode Networks

- Two one mode (or co-affiliation) networks (folded from the children/party affiliation network)

$$M_P = M_{PC} * M_{PC}'$$

C...Children

P...Party



	$n_1$	$n_2$	$n_3$	$n_4$	$n_5$	$n_6$
$n_1$	2	0	1	1	2	1
$n_2$	0	1	1	0	1	1
$n_3$	1	1	2	1	2	1
$n_4$	1	0	1	1	1	0
$n_5$	2	1	2	1	3	2
$n_6$	1	1	1	0	2	2

Fig. 8.5. Actor co-membership matrix for the six children

	$m_1$	$m_2$	$m_3$
$m_1$	3	2	2
$m_2$	2	4	2
$m_3$	2	2	4

Fig. 8.6. Event overlap matrix for the three parties

[Images taken from Wasserman Faust 1994]

# Transforming Two Mode Networks into One Mode Networks

'Falksches Schema'

		-1	0
	*	+	+
		2	-3
2	3	4	-9
1	-7	-15	21
-2	5	12	-15

$$M_P = M_{PC} * M_{PC}'$$

C...Children

P...Party

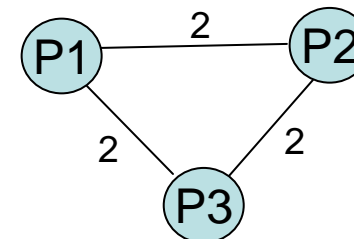
	Allison	Drew	Eliot	Keith	Ross	Sarah
Party 1	1	0	0	0	1	1
Party 2	0	1	1	0	1	1
Party 3	1	0	1	1	1	0

\*

	Party 1	Party 2	Party 3
Allison	1	0	1
Drew	0	1	0
Eliot	0	1	1
Keith	0	0	1
Ross	1	1	1
Sarah	1	1	0

=

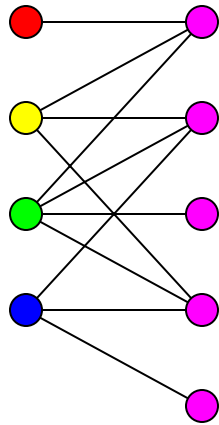
	Party 1	Party 2	Party 3
Party 1	3	2	2
Party 2	2	4	2
Party 3	2	2	4



Output:  
Weighted  
regular graph

## The $k$ -neighborhood graph, $G_k$

Given bipartite graph  $B$ , users on left, interests on right



Connect two users if they share at least  $k$  interests in common

## The $k$ -neighborhood graph, $G_k$

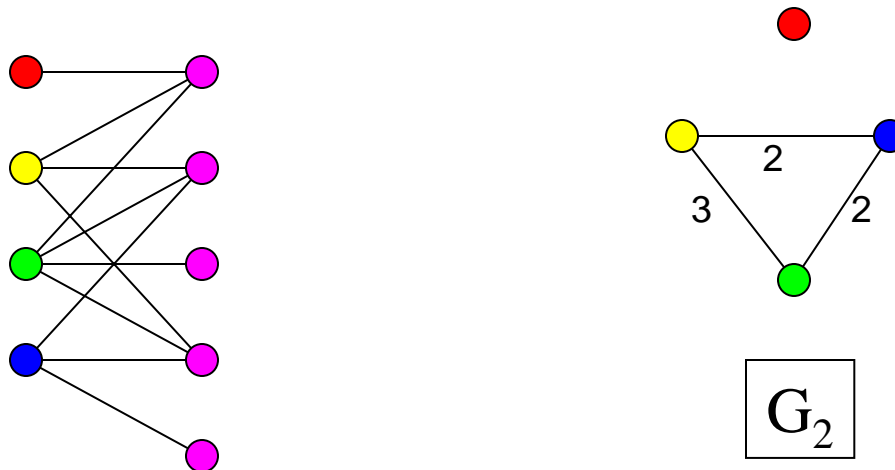
Given bipartite graph  $B$ , users on left, interests on right



Connect two users if they share at least  $k$  interests in common

## The $k$ -neighborhood graph, $G_k$

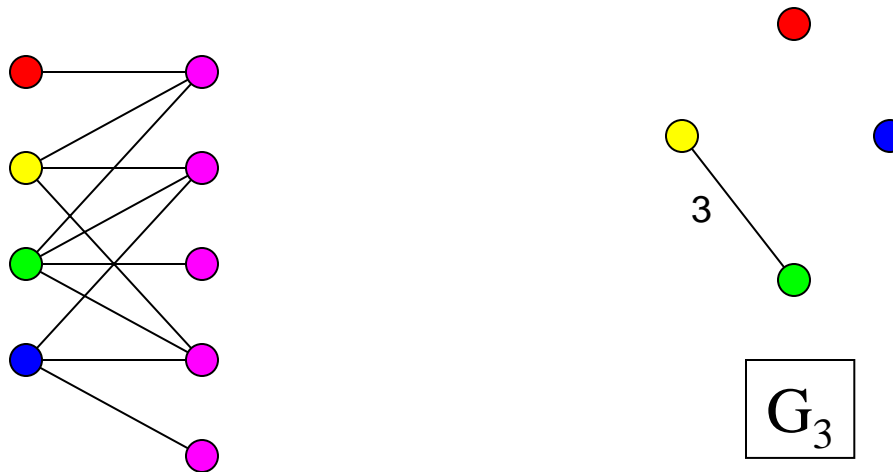
Given bipartite graph  $B$ , users on left, interests on right



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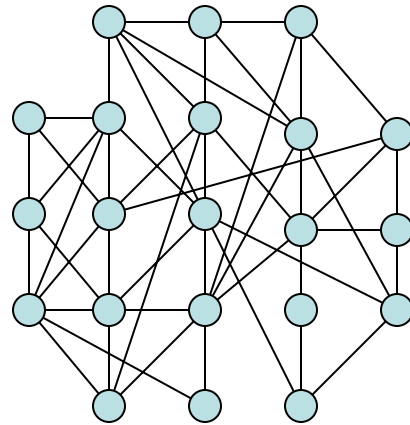


Connect two users if they share at least  $k$  interests in common



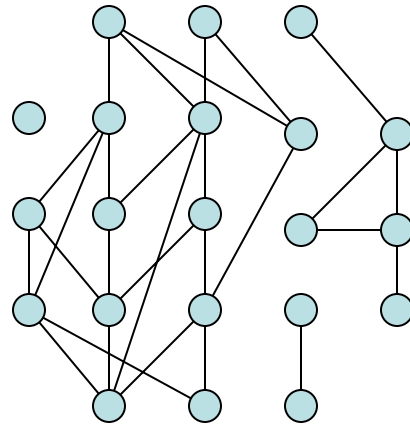
Slides taken from: R. Kumar and A. Tomkins and E. Vee. Connectivity structure of bipartite graphs via the KNC-plot. In Marc Najork and Andrei Z. Broder and Soumen Chakrabarti, editor(s), Proceedings of the Conference on Web Search and Data Mining, WSDM 2008, 129-138, ACM, 2008.

## Illustration $k=1$



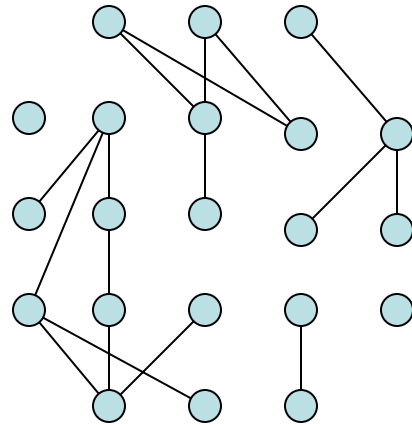
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## Illustration $k=2$



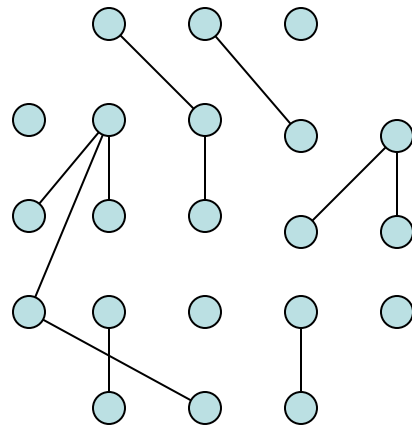
Slides taken from: R. Kumar and A. Tomkins and E. Vee. Connectivity structure of bipartite graphs via the KNC-plot. In Marc Najork and Andrei Z. Broder and Soumen Chakrabarti, editor(s), Proceedings of the Conference on Web Search and Data Mining, WSDM 2008, 129-138, ACM, 2008.

## Illustration $k=3$

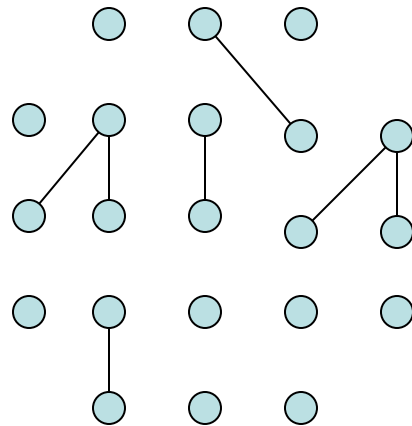


Slides taken from: R. Kumar and A. Tomkins and E. Vee. Connectivity structure of bipartite graphs via the KNC-plot. In Marc Najork and Andrei Z. Broder and Soumen Chakrabarti, editor(s), Proceedings of the Conference on Web Search and Data Mining, WSDM 2008, 129-138, ACM, 2008.

## Illustration $k=4$



## Illustration $k=5$



# The KNC-plot

## The k-neighbor connectivity plot

- How many connected components does  $G_k$  have?
- What is the size of the largest component?

Answers the question:

**how many shared interests are meaningful?**

- Communities, Cuts

# Analysis

## Four graphs:

- LiveJournal
  - Blogging site, users can specify interests
- Y! query logs (interests = queries)
  - Queries issued for Yahoo! Search (Try it at [www.yahoo.com](http://www.yahoo.com))
- Content match (users = web pages, interests = ads)
  - Ads shown on web pages
- Flickr photo tags (users = photos, interests = tags)

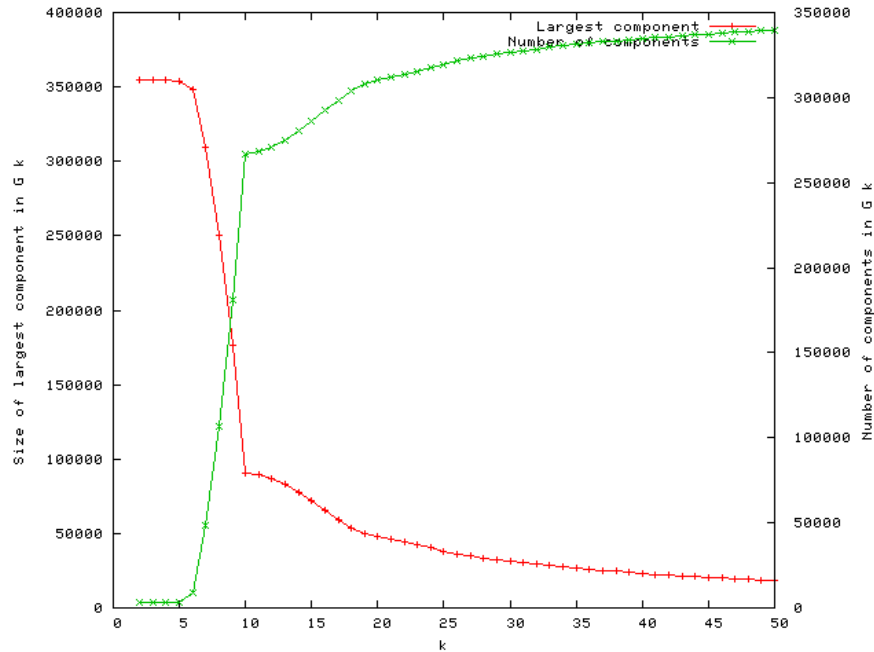
## All data anonymized, sanitized, downsampled

- Graphs have 100s of thousands to a million users

Slides taken from: R. Kumar and A. Tomkins and E. Vee. Connectivity structure of bipartite graphs via the KNC-plot. In Marc Najork and Andrei Z. Broder and Soumen Chakrabarti, editor(s), Proceedings of the Conference on Web Search and Data Mining, WSDM 2008, 129-138, ACM, 2008.

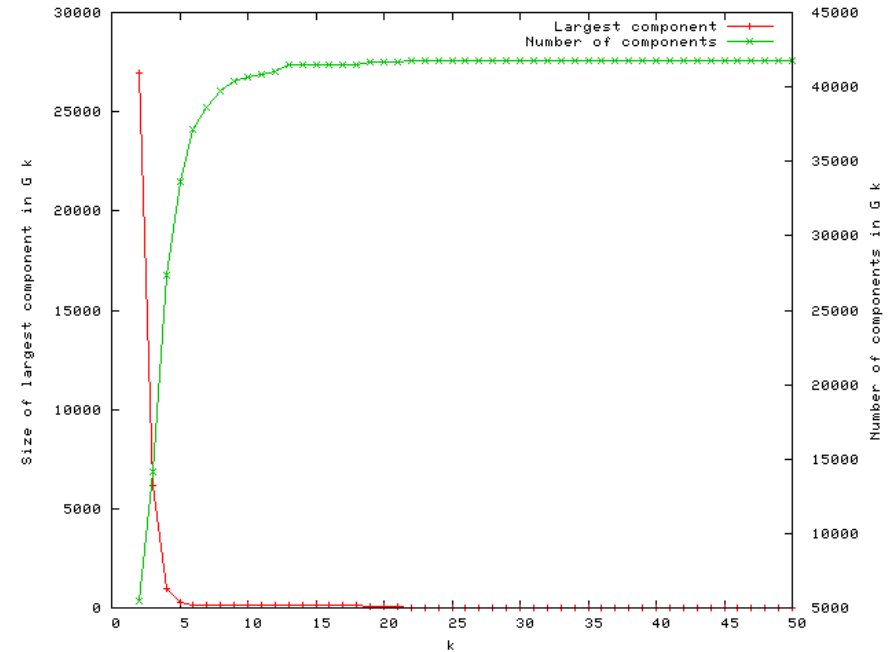
## Examples

— Largest component  
— Number of components



At  $k=5$ , all connected.  
At  $k=6$ , interesting!

Live Journal  
Users/interests



At  $k=6$ , nobody connected

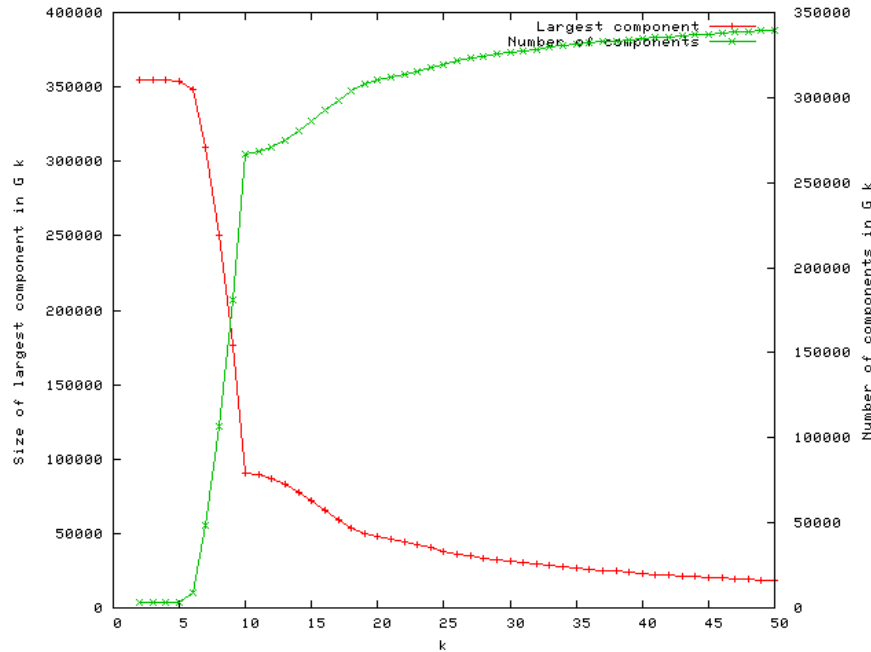
Yahoo Query Logs  
webpages/ads



Slides taken from: R. Kumar and A. Tomkins and E. Vee. Connectivity structure of bipartite graphs via the KNC-plot. In Marc Najork and Andrei Z. Broder and Soumen Chakrabarti, editor(s), Proceedings of the Conference on Web Search and Data Mining, WSDM 2008, 129-138, ACM, 2008.

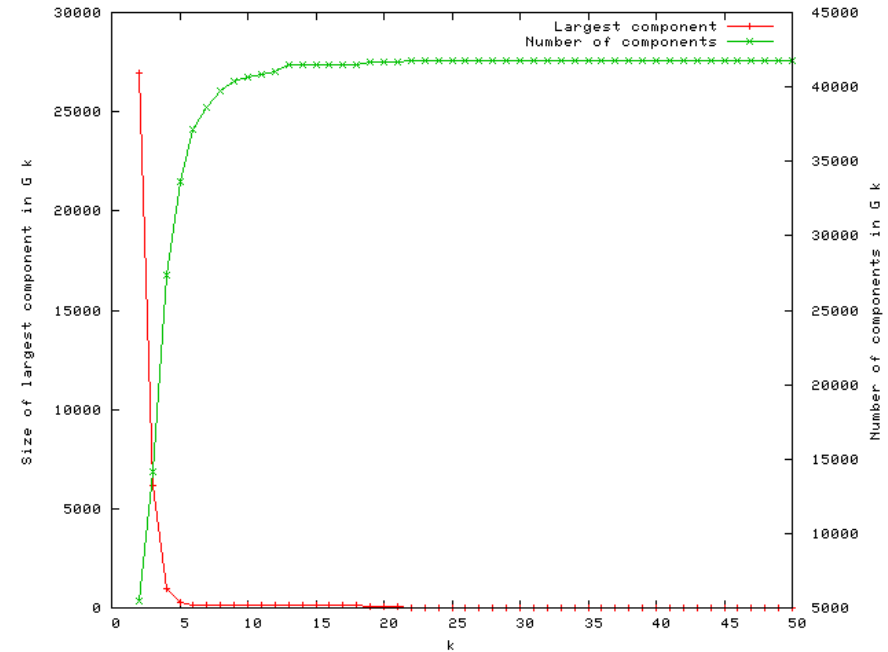
# Examples

— Largest component  
— Number of components



At  $k=5$ , all connected.  
At  $k=6$ , interesting!

Content match  
Web pages = “users”  
Ads = “interests”



At  $k=6$ , nobody connected

Flickr  
Photos = “users”  
Tags = “interests”

## Centrality and Prestige [Wasserman Faust 1994]

Which actors are the most important or the most prominent in a given social network?

What kind of measures could we use to answer this (or similar questions)?

What are the implications of directed/undirected social graphs on calculating prominence?

⇒ In directed graphs, we can use Centrality and Prestige

⇒ In undirected graphs, we can only use Centrality

# Prominence

[Wasserman Faust 1994]

We will consider an actor to be prominent if the ties of the actor make the actor particularly visible to the other actors in the network.



## Actor Centrality [Wasserman Faust 1994]

Prominent actors are those that are extensively involved in relationships with other actors.

This involvement makes them more visible to the others

No focus on directionality -> what is emphasized is that the actor is involved

A *central actor* is one that is involved in many ties.  
[cf. Degree of nodes]

## Actor Prestige [Wasserman Faust 1994]

A prestigious actor is an actor who is the object of extensive ties, thus focusing solely on the actor as a recipient.

[cf. indegree of nodes]

Only quantifiable for **directed** social graphs.

Also known as *status*, *rank*, *popularity*

## Different Types of Centrality in Undirected Social Graphs [Wasserman Faust 1994]

### Degree Centrality

- Actor Degree Centrality:
  - *Based on degree only*

### Closeness Centrality

- Actor Closeness Centrality:
  - Based on *how close an actor is to all the other actors* in the set of actors
  - Central nodes are the nodes that have the shortest paths to all other nodes

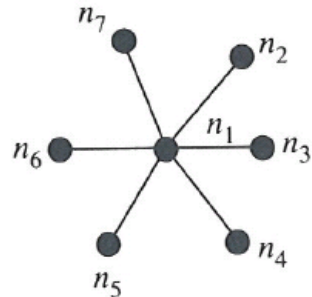
### Betweenness Centrality

- Actor Betweenness Centrality:
  - An actor is central if it *lies between other actors* on their geodesics
  - The central actor must be between many of the actors via their geodesics

## Centrality and Prestige in Undirected Social Graphs [Wasserman Faust 1994]

Degree = closeness =  
betweenness  
centrality:

$n_1 > n_2, n_3, n_4, n_5, n_6, n_7$

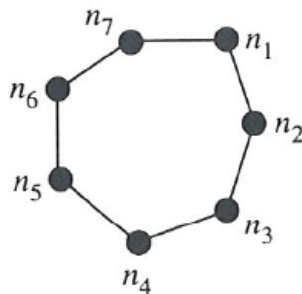


(a) Star graph

0	1	1	1	1	1	1
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0

Degree centrality =  
Betweenness centrality  
= Closeness centrality:

$n_1 = n_2 = n_3 = n_4 = n_5 = n_6 = n_7$

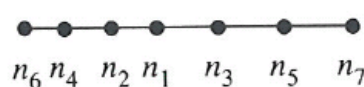


(b) Circle graph

0	1	0	0	0	0	1
1	0	1	0	0	0	0
0	1	0	1	0	0	0
0	0	1	0	1	0	0
0	0	0	1	0	1	0
0	0	0	0	1	0	1
1	0	0	0	0	1	0

Betweenness  
centrality:

$n_1 > n_2, n_3 > n_4, n_5 > n_6, n_7$



(c) Line graph

0	1	1	0	0	0	0
1	0	0	1	0	0	0
1	0	0	0	1	0	0
0	1	0	0	0	1	0
0	0	1	0	0	0	1
0	0	0	1	0	0	0
0	0	0	0	1	0	0

Fig. 5.1. Three illustrative networks for the study of centrality and prestige

43things.com

# Cliques, Subgroups

## [Wasserman Faust 1994]

What cliques can you identify in the following graph?

### Definition of a Clique

- A clique in a graph is a maximal *complete* subgraph of three or more nodes.

### Remark:

- Restriction to at least three nodes ensures that dyads are not considered to be cliques
- Definition allows cliques to overlap

### Informally:

- A collection of actors in which each actor is adjacent to the other members of the clique

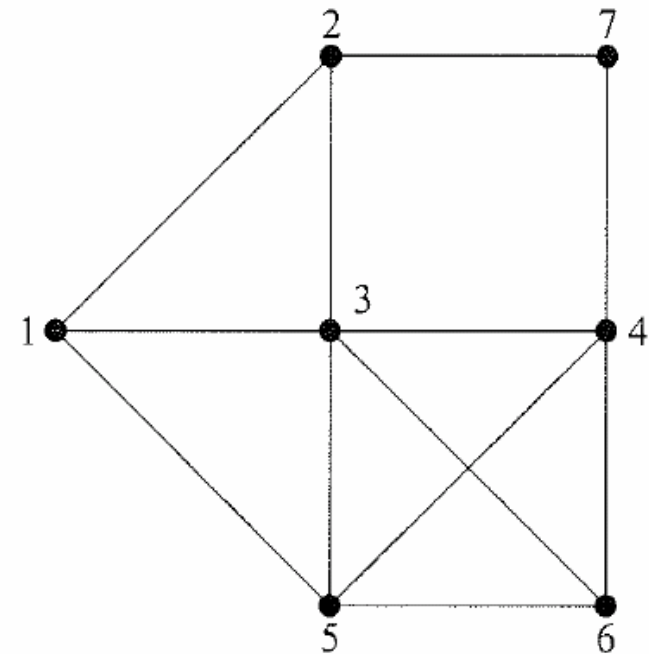


Fig. 7.1. A graph and its cliques



# Subgroups

## [Wasserman Faust 1994]

Cliques are very strict measures

- Absence of a single tie results in the subgroup not being a clique
- Within a clique, all actors are theoretically identical (no internal differentiation)
- Cliques are seldom useful in the analysis of actual social network data because definition is overly strict

⇒ So how can the notion of cliques be extended to make the resulting subgroups more substantively and theoretically interesting?

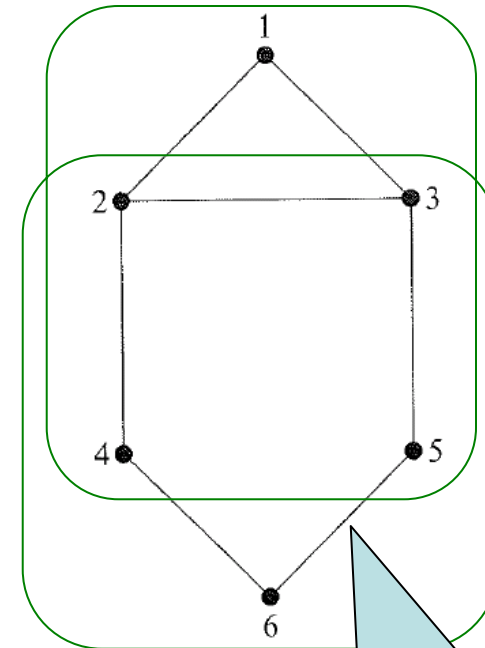
⇒ Subgroups based on reachability and diameter

# n cliques [Wasserman Faust 1994]

Which 2-cliques can you identify in the following graph?

N-cliques require that the **geodesic distances** among members of a subgroup **are small** by defining a **cutoff value n** as the maximum length of geodesics connecting pairs of actors within the cohesive subgroup.

An n-clique is a maximal ~~complete~~ subgraph in which the largest geodesic distance between any two nodes is no greater than n.



**NOTE:** Geodesic distance between 4 and 5 „goes through“ 6, a node which is not part of the 2-clique

Fig. 7.2. Graph illustrating n-cliques, n-clans, and n-clubs

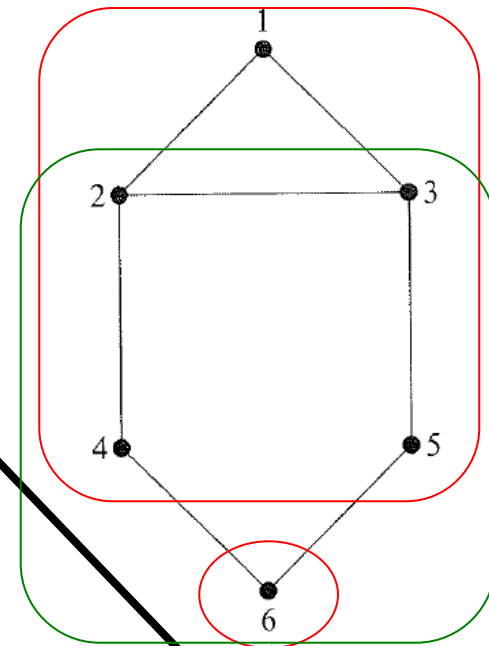
# n clans [Wasserman Faust 1994]

An n-clan **is an n-clique** in which the geodesic distance between all nodes in the subgraph is no greater than n for paths **within** the subgraph.

N-clans in a graph are **those n-cliques** that have diameter less than or equal to n (within the graph).

⇒ All n-clans **are** n-cliques.

Which 2-clans can you identify in the following graph?



Why is {1,2,3,4} not a 2-clan?  
Why is {1,2,3,4,5} not a 2-clan?

Fig. 7.2. Graph illustrating n-cliques, n-clans, and n-clubs

# n clubs [Wasserman Faust 1994]

Which 2-clubs can you identify in the following graph?

An n-club is defined as a maximal subgraph of diameter n.

No node can be added without increasing the diameter.

A subgraph in which the distance between all nodes **within the subgraph** is less than or equal to n

And no nodes can be added that also have geodesic distance n or less from all members of the subgraph

- ⇒ All n-clubs are **contained within** n-cliques.
- ⇒ All n-clans are also n-clubs
- ⇒ Not all n-clubs are n-clans

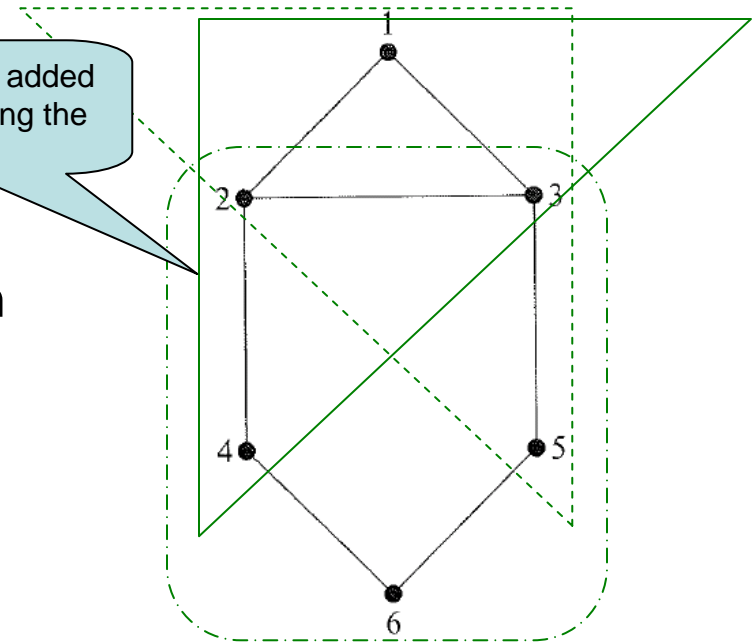


Fig. 7.2. Graph illustrating n-cliques, n-clans, and n-clubs

# 43things.com

- 3 Two-mode networks
  - User-Goal
  - Goal-Tag
  - User-Tag

We have combined information from the

- User-Goal and
- Goal-Tag

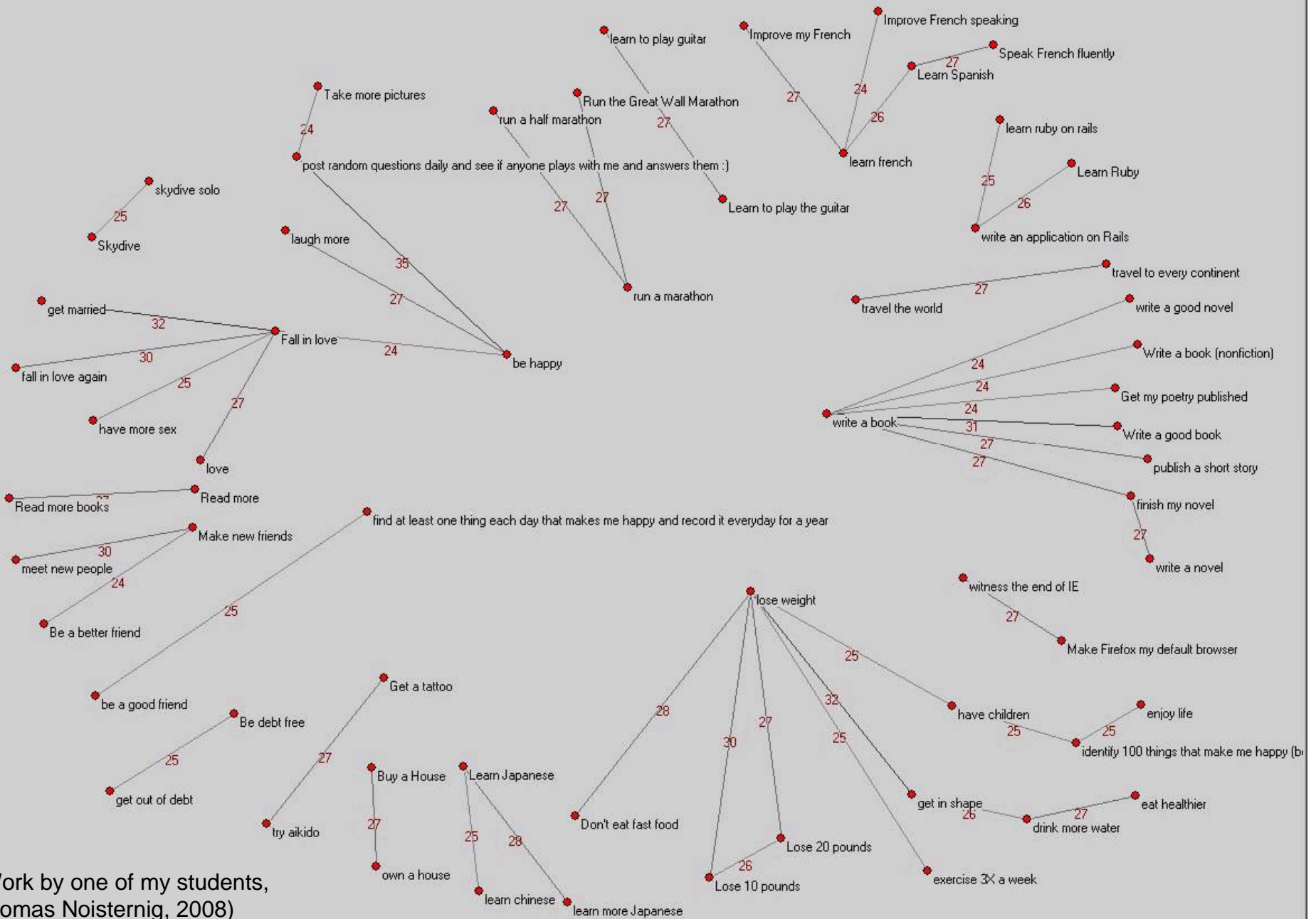
2-mode networks to construct and study large-scale goal association graphs

The screenshot shows the 43things.com interface for the goal "start running again". At the top, there's a navigation bar with "Home", "Zeitgeist", "Your 0 Things", "Log Out", and a search bar. The main heading says "352 people want to do this..." followed by the goal name "start running again". There are two buttons: "I want to do this" and "I've done this".

Below the heading, it lists "People doing this:" with a grid of user profiles, each with a profile picture, name, location, and number of entries. For example, "pepper" from San Jose has 28 entries, and "peaceful24" has 8 entries.

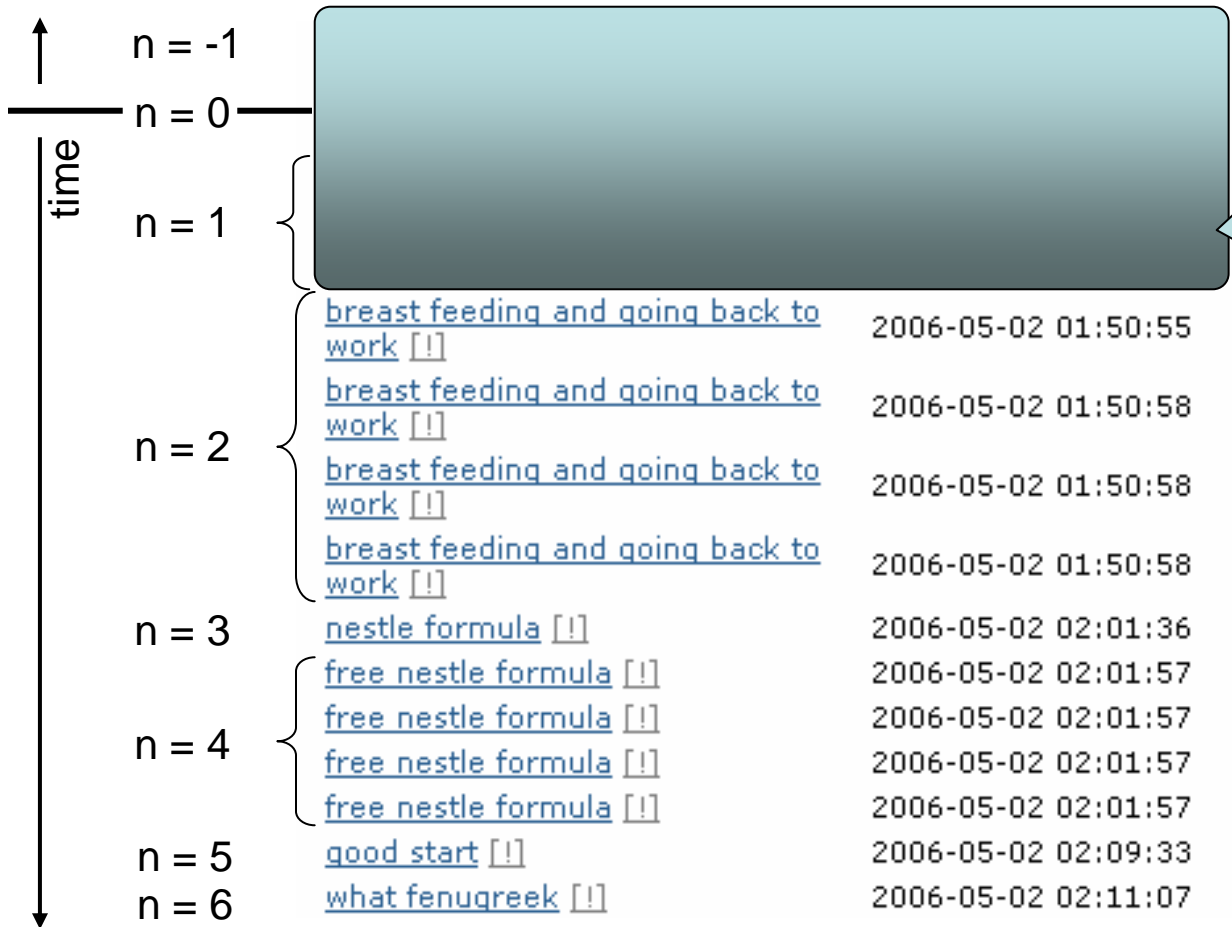
On the right side, there are sections for "Popular Tags" (cardio, determination, exercise, fitness, health, improvement, life, personal, run, running), "Your Tags" (No tags yet), "Add tags", "Sponsored Links" (Sale: Running, UK Gear Running Shoes), "We Have Your Match Here" (20 Million Cute Singles Worldwide), and "Worth Doing" (51 out of 51 people (100%) think this is worth doing).

At the bottom, there's a section for "Entries" with a link to "See all 352 people". One entry is visible: "Started yesterday. - 2 days ago" by a user with a profile picture, with the text "I ran yesterday. Just a half hour on the treadmill, but still. Felt really good. I'll run again today. Yea!"



(Work by one of my students, Thomas Noisternig, 2008)

# Goal Graphs from Search Query Logs



Approach: Treat the set of all queries  $\{q_{-n} \dots q_i \dots q_n\}$  ( $n=0$ ) within the  $n^{\text{th}}$  environment of the explicit intentional query  $q_i$  as tags for  $q_i$

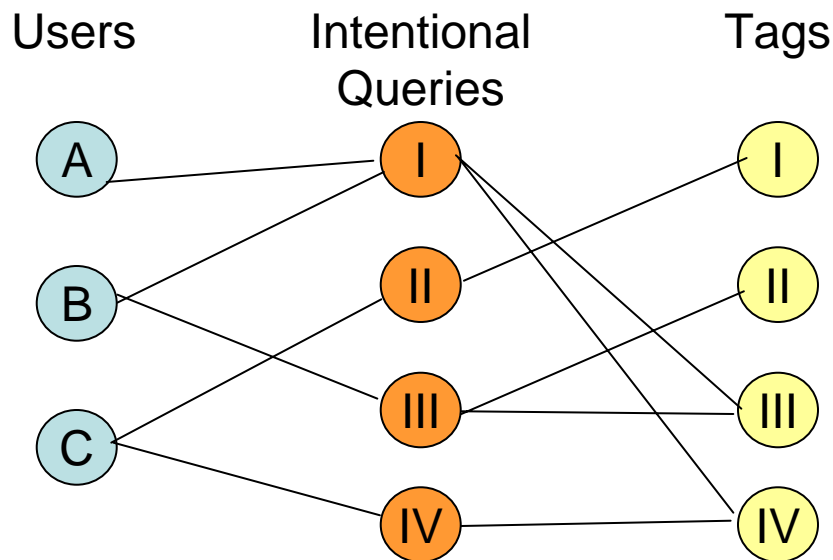
With  $n=6$ , this approach results in tagging „**how to have good breast milk**“ with the following tags (excerpt):

[Breast milk], [Yellow breast milk], [Breast feeding and going back to work], [Nestle formula], [Free nestle formula], [Good start], [What fenugreek]

<http://www.verybestbaby.com>  
<http://www.breastfeeding.com>

# Constructing Goal Graphs from Search Query Logs

- Analyzing the tripartite graph of Search
  - Consisting of users, explicit intentional queries and tags



Based on this conceptualization, the following two-mode networks can be folded into one mode networks:

- Intentional Queries – Tags
- Users – Intentional Queries
- Users - Tags



Any questions?

**Thank you for your attention.**